



Referrals

Referrals may be made by the patient, the patient's GP, another health care provider or through the hospital.

For any questions, concerns or to make a referral please call

07 859 1260

or

0800 HOSPICE

and ask to speak with the Clinical Nurse Manager.

After hours for urgent requirements, speak with the nurse on call.

Hospice Waikato
334 Cobham Drive
Hillcrest
Hamilton 3216
Phone 07 859 1260



HOSPICE@HOME

An introduction to the community service of Hospice Waikato in Hamilton, Cambridge and Ngaruawahia

Hospice@Home

Hospice@Home is a service of Hospice Waikato for the people of Hamilton City, Ngaruawahia and Cambridge who have advanced progressive end-stage disease and require palliative care and support. This service includes support for family/whanau. Care is primarily given within the patient's own home or where someone feels at home.

We are an inter-professional team that includes registered nurses, a social worker, counsellor, the patient's own GP and a specialist palliative medicine doctor.

On referral, a primary nurse skilled in the care of people who are dying and their family/whanau is assigned. When the primary nurse is off duty or away other members of the nursing team will cover.



Care for Patient and Family/Whanau Includes:

- Working with the patient and family/whanau to develop individual plans of care
- Review physical, emotional, social and spiritual aspects that impact on daily life when someone is seriously ill
- Advising on symptom management
- Providing ongoing emotional support
- Allowing time for patient and family/whanau needs
- Providing support and education to patient and family/whanau for ongoing care needs
- Working closely with the patients GP and other specialist services.

Hospice@Home nurses work 8.00 am to 10.30 pm, covering seven days per week. A Nurse is on call outside these hours for urgent care needs.



Emotional Support

Available to all hospice patients and their families/whanau.

How is this provided?

- Hospice@Home nurses —skilled in assessing emotional needs and able to refer to other services as needed.
- Qualified Counsellors - offer a free confidential service.
- Therapeutic support groups for patients and caregivers.
- Social Worker—available to assist with social issues such as financial or legal concerns.
- Rainbow Place - A child focused family centered service for families with children and teenagers.
- Trained support volunteers.